



Announcement No. 09, s. 2015

ANNOUNCEMENT

TO : ALL HEADS OF CONSTITUTIONAL BODIES, NATIONAL GOVERNMENT AGENCIES (NGAs), LOCAL GOVERNMENT UNITS (LGUs), GOVERNMENT-OWNED AND CONTROLLED CORPORATIONS WITH ORIGINAL CHARTERS (GOCCs), AND STATE UNIVERSITIES AND COLLEGES (SUCs)

SUBJECT : Training-Seminars for Librarians, Teacher Librarians and/or Library Professionals

The Library Training, Information and Development Systems, a newly organized group of retired and practicing Librarians, will be conducting the following training-seminars:

Title	Objective	Date	Venue	Registration Fee
Managing Total Quality Library Customer Service (2 Batches)	1. Enhance Library Seminar professionals on the principles, practices, and trends of Library Customer Service, especially in handling, satisfying, and managing Library Users. 2. To fully learn, appreciate, and understand Customer Service concepts and practices as applied to Libraries, and Learning Resource Centers.	March 26-28, 2015; and April 28-30, 2015	City Travel Hotel, Kisad Road, Baguio City	Php5,500.00 (Live-in) Php5,000.00 (Live-out)
Benchmarking for Libraries	Learn and understand Benchmarking basic theory and principles, the Benefits and requirements of Benchmarking as a Library tool to meet Library Users' needs, setting achievable goals and develop measure of improving services. Why you should benchmark and decide what library process needs benchmarking.	April 23-25, 2015	City Travel Hotel, Kisad Road, Baguio City	Php5,500.00 (Live-in) Php5,000.00 (Live-out)

All concerned government employees, particularly Librarians, Teacher-Librarians, and/or Library Professionals, are encouraged to participate in the above-listed training-seminars.

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Commissioner

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